

## Privacy policy and cookie management

### The data controller

The data controller is the owner and operator of the website available at <https://gramolex.nu>.

**Name:** Áron Tési

**Contact:** [gramolex.vlog@gmail.com](mailto:gramolex.vlog@gmail.com)

### Type of data

The **email address** provided during registration must be unique: only one account can be created with one email address. A link sent to the email address provided is used to activate the account, so the email account must be real, one that the user has access to.

The **name** you enter during registration does not have to be real, it can be a fictitious name. The name entered can be changed later on the user's profile page. In any e-mails that are sent out, the system will use the name entered by the user as a form of address. It is important to note, however, that when purchasing a service (lessons), the name entered will be used on the invoice to be issued, so those purchasing a service are advised to enter their real name.

The user can also enter their **address**. This is optional as long as the user does not purchase a service. The address provided will be shown on the invoices to be issued.

To ensure secure **password** storage, the password is not stored as the user-specified password, but as a cryptographically hashed version of the password. From this, the original password cannot be decrypted.

The data controller will not transfer the aforementioned data to third parties. The data controller shall process the processed data for as long as the user's account exists.

### Deleting user data

Users can delete their account by clicking on the "Ta bort konto" link on the profile page. Once the login password has been entered correctly, the account can be deleted (which in practice means anonymisation of personal data).

In the interest of the user, an account with an active deposit in its balance cannot be deleted. If the user does not want to expire the funds in the account (does not want to book a lesson), he/she can request the cancellation of the funds by sending an e-mail to the contact details of the data controller. Then they can delete their account. The account will be automatically deleted if the user does not log in for two years. If the user breaches the terms of use, the deletion of the account (and with it the data) can be initiated by the data controller.

## Cookie management

Cookies are small data files that are placed on the user's computer when using the website and are saved and stored by the internet browser.

The website available at <https://gramolex.nu> uses two types of cookies: mandatory and optional cookies. Mandatory cookies are PHP cookies that are essential for the site to function.

**1. The mandatory cookies fall into two categories.**

a) First-party PHP cookies: gramolex.nu

Name	Description	Life span
XSRF-TOKEN	PHP cookie essential for using the website	120 minutes
gramolex_session	PHP cookie essential for using the website	120 minutes
cookies_accepted	Cookie that stores the user's cookie preferences	365 days

b) Third party cookies: .videosdk.live

Name	Description	Life span
AMP_4f7f8d14ba	Cookies required for video calls	363 days
AMP_MKTG_4f7f8d14ba		363 days
__hstc		178 days
_ga		398 days
_ga_JVQQ4N20WE		398 days
_gcl_au		88 days
cb_anonymous_id		272 days
cb_group_id		297 days
cb_user_id		297 days
hubspotutk		178 days
ko_id		363 days
user		28 days
user_id		28 days
zabHMBucket		288 days
zps-tgr-dts		288 days
zujotechpvtltd-_zldp		323 days

**2. These third-party cookies are optional. They can be rejected.**

Name	Description	Life span
_ga	Cookies associated with the use of Google Analytics	400 days
_ga_KV51Y16P3Q		400 days